

KIX Professional extension "KIXMROExtensions" Installation and configuration

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Imprint

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1 General advices

1.1 Document information

1.1.1 Objectives

This document contains all the information to install and configure the c.a.p.e. IT KIX Professional extension "KIXMROExtensions". This extension is part of the MRO Bundle.

1.2 Changes

1.2.1 Change history

Version	Date	Changed chapters	Short description	Changed by
1.0.0	03.11.16	All	document creation	Rene Boehm
17.0.0	05.02.17	all	Updated for KIX Professional 17.0.0	Rene Boehm

1.2.2 Authors

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1.3 List of abbreviations

CLI	Command Line Interface
GUI	Graphical User Interface
CMDB	Configuration Management Database
CI	Configuration Item

2 Configuration

2.1 SysConfig Options

After you have installed the MRO bundle, you can adjust the basic parameters of this extension package if necessary.

To configure the extension just open the SysConfig in the admin area. Select the SysConfig group "MROExtensions".

A default configuration is already included in the package. You can change it to your needs. The following sections list the relevant SysConfig options.

2.1.1 Generation of CI name

The auto-creation of a CI name is by default activated for all new CIs of class "Cost Center".

2.1.1.1 Event Handler registration

SysConfig option:

ITSMConfigItem::EventModulePre###200-GenerateNameFromAttributes

Registration of the CI event handler.

Please note:

If you do not want to auto-create the name of a new CI, just deactivate this registration.

2.1.1.2 Event Handler configuration

SysConfig option: MRO::GenerateNameFromAttributes###...

These configuration options are necessary when using the event handler. Their descriptions will tell you what to do and how to configure.

2.1.2 Generate CI number from unique attribute

The auto-creation of a unique CI number based on a unique attribute value of a new CI is by default activated for all new CIs of class "Cost Center".

2.1.2.1 Event Handler registration

SysConfig option:

ITSMConfigItem::EventModulePost###100-SetCINumberByUniqueAttribute

Registration of the CI event handler.

Please note:

If you do not want to auto-create the CI number from an attribute of a new CI, just deactivate this registration.

2.1.2.2 Event Handler configuration

SysConfig option: MRO::SetCINumberByUniqueAttribute:....

These configuration options are necessary when using the event handler. Their descriptions will tell you what to do and how to configure.