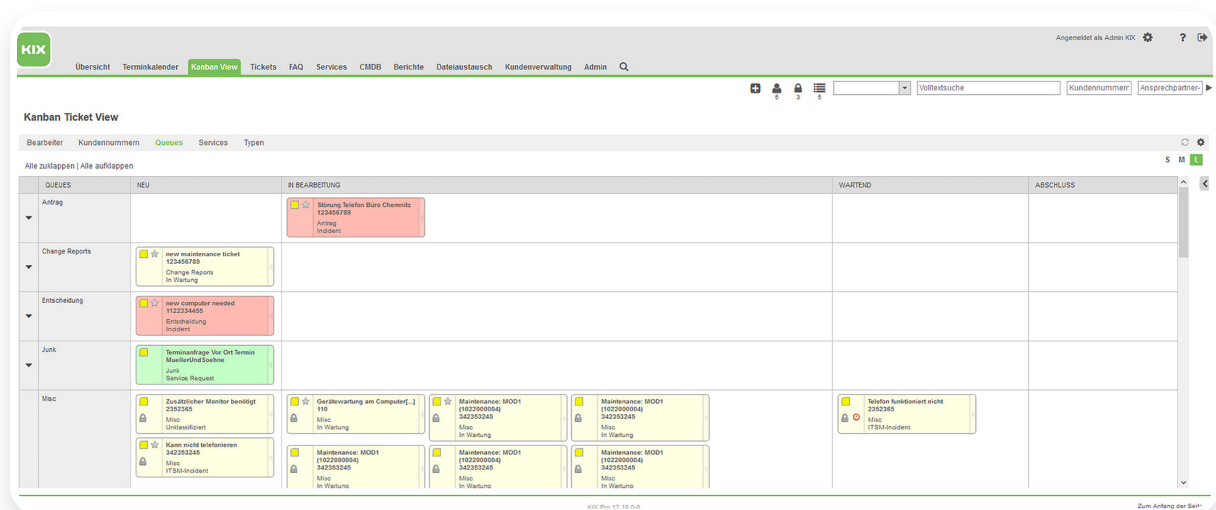


THE FAST WAY TO DISPATCH SERVICE JOBS

The Kanban Board for KIX Pro (version 17) is the logical next step in the technical evolution of the traditional Post-It board, where you note down the various tasks on a slip of paper, place the slip in the right column, and move it along in line with the processing status. With this add-on feature for KIX Pro, this can now also be handled digitally.

The provision of tasks or materials is visualized in the form of separate tickets and organized and monitored using the Kanban Board in KIX. You can set up your own specific organizational and project structures, and can „touch“ your tickets and move them with the mouse in the Kanban view.

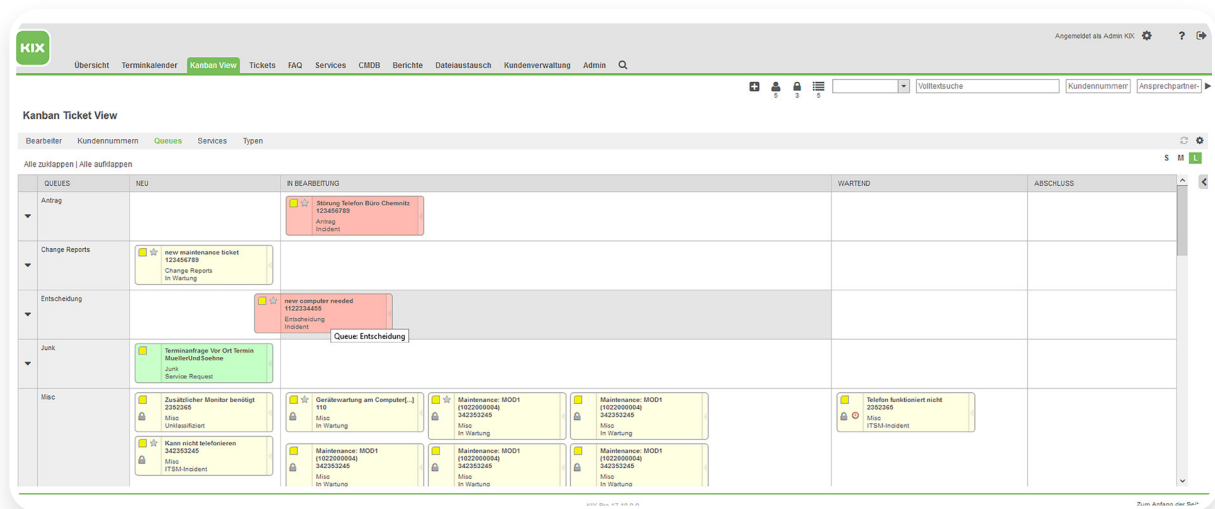


Presentation of the overview in the Kanban Board.

THE BENEFITS TO YOU

- › Tickets can be quickly and individually assigned to specific Service agents.
- › The add-on feature offers a wealth of settings for quickly and simply changing the Kanban view.
- › The Kanban Board enables you to avoid backlogs and idle time.
- › It forms the basis for agile service structures.

In a nutshell: The add-on feature saves you time and shows you your specific organizational structure at a glance.



Tickets can be moved on the Kanban Board using drag & drop.

FEATURES

- › The Kanban Board creates a three-dimensional view of upcoming tasks: Who has been assigned which tasks and what is the scope?
- › You can create individual views to suit your needs and preferences.
- › Pre-configured views enable you to monitor different workflow requirements.
- › The tickets can be dragged and dropped across the entire board.

HOW COULD IT BE USED?

A dispatcher ensures that the available tasks, materials, and resources are optimally deployed at the service level of a Service team. This helps the people carrying out the work and safeguards the necessary flow of information.