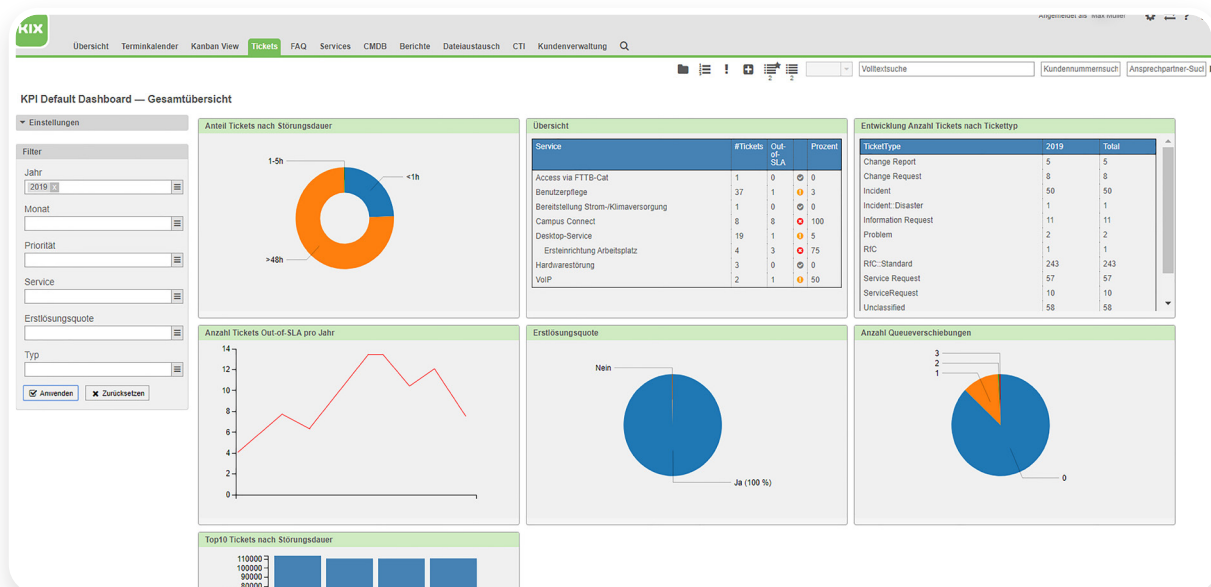




THE CLEAR WAY TO DISPLAY PRACTICAL KPIS

Important performance metrics, also called Key Performance Indicators (KPIs), are used in all internal analyses within a company. This add-on feature enables you to easily create clear statistics about KIX Pro data (version 17) in a suitable format for the management team and make the statistics available at the click of a button.

The add-on feature lets you display meaningful KPIs from KIX Pro graphically and interactively on a pre-defined dashboard, making use of the familiar Office functions.



The integrated KPI dashboard.

THE BENEFITS TO YOU

- › Statistical data is prepared in graphical form.
- › The data recorded can be analyzed more effectively as the statistics are displayed in a suitable format for the management team.
- › No need for tedious preparatory work for meetings or reporting.

In a nutshell: The add-on feature saves you time and enables you to create reports at the click of a button.





FEATURES

- › Practical KPIs from KIX Pro (version 17) are displayed on an interactive dashboard.
- › The familiar Office functions can continue to be used.
- › The most important service KPIs for the management team are provided quickly.

HOW COULD IT BE USE?

At the start of each week, the management team needs a fast, graphical report detailing the processing status of claims, complaints, and returns from the previous week. Your service customers need to receive an informative dashboard each month showing them the extent to which the contractually agreed service conditions have been complied with. This can be sent directly to your end customers in PDF format once the pre-configured dashboard has been converted.